

Press release. 29th August 2014

Spirit serves up Psion's Omniis for Taylors of Harrogate

Spirit Data Capture Limited, the independent data capture consultancy, has helped Taylors of Harrogate to make significant progress in its long-term goal of achieving paperless operations. Spirit sourced Psion Omnii handheld data capture devices, which are now being used to streamline various operations.

Taylors of Harrogate is an independent family business based in Harrogate, Yorkshire, and is responsible for such well-known brands as Yorkshire Tea and Taylors of Harrogate Coffee. The company has a globally responsible approach to business and is always seeking to reduce its environmental footprint – which is why it is moving towards paperless operations. This has been spearheaded by the use of handheld data capture devices.

The company has been using handheld units as part of its warehouse operations for some years. However, its existing devices were old and had limited capabilities and small screens. The company therefore started looking for alternatives. Mark Asquith, Warehouse and Distribution Manager, explains: “We started searching for flexible and future-proofed equipment that was both rugged and durable. We wanted devices that would also be software-friendly, with a large screen size and a good battery life.”

During an Internet search, the company came across Spirit Data Capture Limited, a consultancy specialising in handheld solutions for enterprises of

different sizes. The company recommended the Psion Omnii XT 15, a rugged handheld device that is also very reliable, even in the most demanding environments. It is extremely durable and delivers best-in-class power savings - with an extended battery life of up to 20 hours. It also has a large, 3.7" VGA colour display and a range of WiFi options.

Mark Asquith comments: "Spirit kindly arranged for us to try the product on a loan basis first to ensure that we chose the best possible model for our needs. Their customer service was excellent: they also provided us with a range of useful information on the products."

The new devices are being used for tracking the movement of products into and out of the company's warehouse. Mark adds: "Our company is moving towards a paperless environment wherever possible. This will take some time to achieve but the Psions have brought us the greatest benefits so far. We've been very happy with the service we've received from Spirit and can recommend them to anyone looking for help with their data capture needs."

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