

Press release. 4th July 2013

## **Proof of delivery transformed by the Spirit of Rapidity!**

Spirit Data Capture Limited, has sourced a highly reliable and efficient proof of delivery system for Rapidity Communications. Spirit used its Mobile Connect platform to develop a specialist application and also provided Motorola MC75A Personal Digital Assistants (PDAs). The new system has significantly reduced paperwork whilst also raising customer service levels to new heights.

Rapidity Communications Limited is a London-based digital printing company that specialises in quick turnaround books, leaflets and reports. Its deliveries are key to its ability to provide a fast, high quality service. As the company has recently been inundated with calls and queries, it started searching for a reliable proof of delivery system. IT Manager, Neil Banarsee, explains: "We needed a system that would provide us with up-to-date records of our deliveries and could exchange data with our main Management Information System (MIS). The timeliness and ease of access to the data is especially important, as many of our deliveries are made before normal working hours."

Following a web search, the company discovered Spirit Data Capture Limited, an independent consultancy specialising in mobile computing and data capture solutions. Spirit recommended Mobile Connect, a platform for the rapid development of specialist applications. It subsequently helped Rapidity to develop a suitable proof of delivery application. It also recommended

Motorola MC75A rugged PDAs, which offer many enterprise-class features, versatile data capture capabilities and connectivity options. In addition, Spirit implemented a device management module that is part of Mobile Connect.

The new system enables each delivery to be assigned on a driver basis via Rapidity's MIS. Mobile Connect picks up the details from the MIS, the driver signs in on the MC75A and the jobs are uploaded onto the device. Upon delivery, the customer signs for the job on the Motorola unit. At the end of the run, the details are downloaded from the MC75A to Mobile Connect and the delivery time, date and signatory's name are uploaded to Rapidity's MIS delivery records. Customers can also access the Mobile Connect console to view the delivery details and the despatch manager uses Mobile Connect to monitor the status of the deliveries.

Neil Banarsee comments: "The new system has been performing perfectly. The MC75As are easy to use, fully featured and seem pretty indestructible. The drivers are very impressed with them. With the new system provided by Spirit, there is less paperwork for them and they aren't disturbed off-shift by queries about deliveries. Throughout this project, Spirit have provided us with an excellent service."

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**Notes for Editors:** Spirit Data Capture is based in Sutton Weaver, Cheshire. The company is an independent mobile computing and data capture house, with an in-depth knowledge of the latest wireless and mobile computing technologies which boost productivity and profitability.

Spirit's capabilities include software application development, mobile computing technology (e.g. rugged mobile computers), wireless network implementations, maintenance and other services. Its extensive client base includes a diverse array of organisations in the utilities, field service, transport and logistics, healthcare, government and manufacturing sectors.

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