



Software is a vital and integral element of Spirit's complete mobile enterprise solutions. The right software will ensure that your mobile application is as effective, as cost-efficient and as versatile as possible.

Our flagship software platform – the heartbeat that brings our apps to life – is Mobile Connect™, a highly scalable, feature-rich solution for businesses of all sizes and across many markets. It consists of a wide array of generic, re-usable modules, apps and dashboard components that are tried and tested.

Mobile Connect will help you to:

- Deploy a wide range of mobile apps quickly and easily
- Streamline your processes and optimise the efficiency of your mobile workers
- Save time and money whilst boosting your productivity



Key benefits

Mobile Connect offers users a wide range of benefits:

- **Cost-effectiveness.** Our software enables each device to be used in many different ways. Because peripherals can be integrated with the software, you'll no longer need a separate sat nav, camera, barcode scanner, phone, VoIP or laptop: everything (including Internet access and emails) is available from a single device. You'll also discover new ways of analysing and using the data you capture. Ultimately, Mobile Connect will save you time, money and trouble whilst enhancing your performance, productivity and profitability.
- **Versatility.** Our platform supports both consumer and rugged devices, including those with Android, iOS and Windows systems. It's very flexible, as you can choose the specific apps or modules you need for your business. And our solution is fully supported throughout its lifecycle.
- **Future-proofed.** Mobile Connect protects your investment, as it's future-proof. You can upgrade your devices, migrate to different business systems, use different networks and change your business processes. This will save you both time and money over the solution's lifecycle.

- **Sophistication.** Mobile Connect supports the latest mobility and communications technologies. This opens up a host of potential mobile applications, enabling workers to access the information they need in the field and helping you to get maximum value from your enterprise systems.
- **Efficiency.** Creating paperless solutions with streamlined processes improves the speed and accuracy of information exchange with field-based users. This reduces non-essential activities, such as unnecessary travel, idling, hunting for information and end-of-day paperwork sessions, leading to fuel savings, reduced carbon emissions and lower operating costs.

Key features

Mobile Connect also has a range of useful features:

- **Platform agnostic.** Our platform supports Windows, Android and iOS operating systems. Mobile Connect can be standalone or hosted on a dedicated physical or virtual server, and can be customised to meet your specific needs.
- **Device agnostic.** It's also device agnostic and supports both consumer and rugged mobile computers and is therefore ideal for Bring Your Own (BYOD) situations. You can change devices whenever needed or use Mobile Connect with different devices in different parts of your business.
- **Proven standards.** Mobile Connect uses tried and tested technologies and is developed and supported using methodologies such as Scrum, Agile, ITIL and Prince 2.
- **Web-based dashboard.** The live web interface enables users to create and assign new tasks, produce key reports, monitor progress and interact with users in the field. It has a wide range of useful features, and the dashboard administers the whole system, including most of the device modules.



Software apps

We have a wide range of software development skills and extensive experience in developing off-the-shelf solutions for general customer needs, as well as bespoke software apps. Whatever your needs, we'll strive to provide or develop a solution that's right for you.

Mobile Connect can be used for a wide array of mobile service apps, from route management, task scheduling and service order assignment through to issuing invoices, warranty repair, customer signature capture and asset management.

For example, it can be used for tracking the positions of delivery vehicles; carrying out analyses of customer assets; and receiving feedback from workers in the field. It can also be used for activities ranging from field inspection and environmental protection through to hospital patient tracking, electronic proof of delivery, meter reading and much, much more.

1). Off-the-shelf apps

Our versatile off-the-shelf apps include:

Electronic Proof of Delivery (ePoD)

If you're involved in any type of distribution, you'll benefit from our ePoD app. Its capabilities include warehousing, vehicle inspections, task management, deliveries, return to depot and customer surveys. It will:

- Deliver accurate proof of delivery and collection in real time, so you can bill customers quickly and with confidence

- Reduce human error and enable you to resolve any invoice disputes
- Integrate with your existing systems, using web services or file import / export

ePoD in the Last Mile

We've developed this app specifically for local companies that deal in the final stage of delivery by taking over from a nationwide distributor. Our app can make the difference between failure and success at this critical stage. It will:

- Improve the reliability, efficiency, speed and consistent quality of deliveries
- Enhance the accuracy of delivery data, increasing customer satisfaction
- Reduce manual errors, false claims and customer complaints

Inspections

Any company using a paper-based recording system for inspections will benefit from this app, which automates many of the processes involved. It ensures high-quality, accurate and reliable results, as all inspectors use the same forms and standards. It will:

- Streamline processes so that you can conduct inspections rapidly, using pre-determined standards
- Provide a completely paperless system so that you can rapidly identify any issues and actions that need to be taken
- Minimise input errors and eliminate the need for double entries

Field Sales

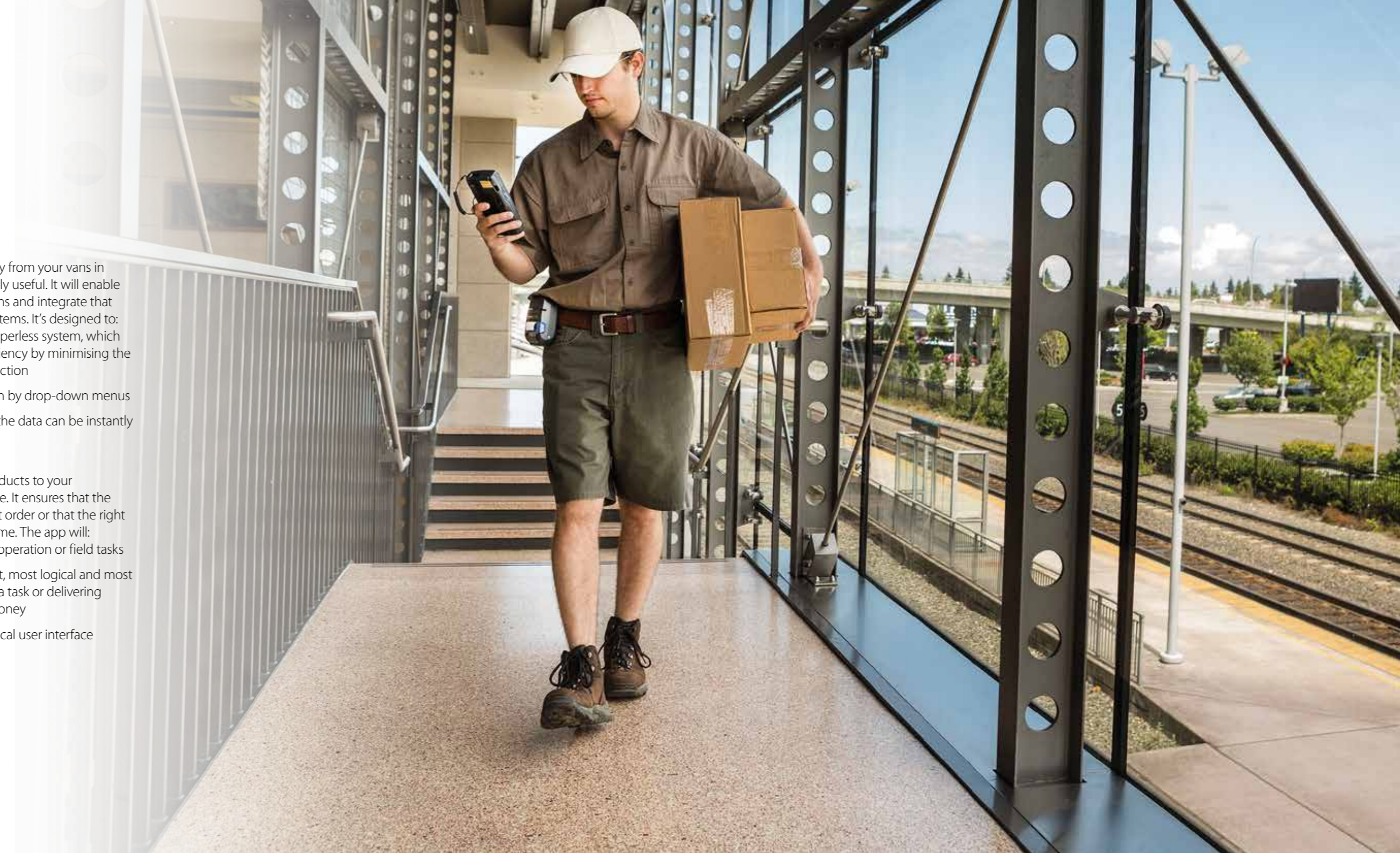
If you're selling your products directly from your vans in the field, this app will prove extremely useful. It will enable you to track the sales of your solutions and integrate that information into your company's systems. It's designed to:

- Provide you with a completely paperless system, which reduces errors and increases efficiency by minimising the time taken to process each transaction
- Be easy to use, as the app is driven by drop-down menus
- Provide real-time information, as the data can be instantly uploaded over the air

Field Service

If you work in the field or deliver products to your customers, this app can be invaluable. It ensures that the right tasks are carried out in the right order or that the right product gets to the right place on time. The app will:

- Streamline all aspects of delivery operation or field tasks
- Ensure that drivers take the fastest, most logical and most convenient route when going to a task or delivering products, saving you time and money
- Be easy to use, with a clear graphical user interface



Software apps

2). Bespoke apps

We can build apps that are customised to meet your specific needs, using a range of individual modules. These include:

Integration

This module can integrate with your back-end system, using API, web services or file import / export. It can also integrate with your devices to ensure that any peripherals (such as barcode scanner, camera and GPS) are fully effective.

Communications

This can be used to manage the mobile device's SIM card or Wifi, or for Ethernet with batch communications.

Device activities

Various modules fit into this category, including: GPS, satnav, job management, task management, asset management, goods receipt, picking and packing, cross-docks, stock control, vehicle checks, customer surveys, mobile printing, RFID, lone worker, scanning, camera and signature capture.

Dashboard

The dashboard provides an intuitive interface for the system configuration and administration of Mobile Connect. The different aspects covered include: web-based administration portal, user management, customer-facing portal, performance graphs and chart, tracking, reporting, daybook and calendar; along with the web-based elements of job management, task management, asset management, stock control and vehicle checks.

In summary, Mobile Connect is fast and flexible and can be used for any mobile application in any part of a business. It offers a very low total cost of ownership and a high return on investment. It enables your employees to have access to key business information, whenever and wherever they need it the most.

Please contact us to find out more about how Mobile Connect could meet your specific business needs.



Spirit specialises in delivering innovative and cost effective business mobility solutions across many industries.
If you would like further advice, please contact us now on
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