

MobiControl Mini

DATA SHEET

SOTI's MobiControl is the UK's leading enterprise mobility management (EMM) solution. It's designed to ensure that you receive the maximum return on investment from any handheld devices that use Apple[®] iOS, Google Android[™] or Microsoft Windows[®].

It ensures that they are securely and effectively controlled, managed and supported throughout the whole of their lifecycle – from deployment to retirement.



Spirit can now offer a special version of MobiControl that has been developed specifically for small businesses – MobiControl Mini. Its benefits include:

- **All of the advantages of device management without the need for dedicated resources or infrastructure.**
- **Greater efficiency and productivity; enhanced customer service; and significant time and cost savings – all through using your mobile devices more effectively.**
- **A rapid and reliable performance over any network, with remote control and helpdesk tools for better diagnosis and resolution of any issues that arise.**

The application

MobiControl Mini offers a range of useful capabilities. These include:

- **Remote control of devices** – You can control and view your handheld devices remotely. This enables you to troubleshoot any device issues without having to return them for an in-person inspection – which in turn reduces any downtime.
- **Tracking and monitoring** – MobiControl Mini's GPS features enable you to pinpoint and track your devices in real-time and to review past periods of activity. Our location services enable you to analyse the movements of the devices. This means that you can find lost devices; develop more efficient routes; or control the specific services that a device can access, depending upon location. Location tracking is powered by Bing Maps and offers basic mapping and navigation services.
- **Telecom Expense Management (TEM)** – With TEM, you can monitor the use of cellular data and voice minutes for a device or group of devices. This will enable you to track costs throughout your organisation. You can also set alerts to notify you if devices exceed their allotted limits; set thresholds to block further usage; and even set follow-up actions if a threshold is reached (e.g. sending messages to devices or moving devices to other device groups).
- **Application management** – SOTI's platform helps to ensure that the right applications reach the right users at the right time. You can silently install mandatory applications without any user interaction, or allow a self-service portal to let your mobile workers install their own apps. MobiControl Mini automatically tracks any user licences as apps are installed and removed.

- **Access restrictions** – The software's Kiosk Mode replaces the standard device home screen with a customisable interface that restricts access to authorised applications and websites only. Alternatively, you can use the Application Run Control to specify which applications are allowed to run on devices and which are blocked.

- **Remote wiping** – Our solution enables you to wipe sensitive information from devices if they are lost or stolen.

The platform

MobiControl Mini is a multi-operating system, multi-vendor and multi-purpose enterprise mobility platform.

Related services

Here are the key services that are available with MobiControl Mini:

Cloud hosting

This is now available from Spirit.

EMM Priority Managed Helpdesk

Features include:

- Support for email, phone and web-based requests
- Web-based customer portal requests and tracking
- Management of issues (from logging through to resolution)
- Root cause analysis
- Contract renewal updates
- Automated reporting
- Asset Tracking
- Remote software deployment (three per year)
- Software upgrades and updates
- Server maintenance and health checks

Free webinar: 'Getting Started with MobiControl Mini'

This includes:

- Designing the folder structure
- Connecting devices
- Remote control
- GPS location services
- Using the Online Help

Optional extras

These include two webinar training sessions:

1. Basic Device Configuration (two hours per operating system)

- Creating profiles
- Authentication policies
- Lockdown screens and kiosks
- Telecom Expense Management (TEM)
- Data collection and reporting

2. Advanced Device Configuration (two hours per operating system)

- Software packaging and deployment best practices

