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## **Spirit delivers streamlined proof of delivery for XDP**

Spirit Data Capture Limited, the independent data capture consultancy, has streamlined proof of delivery operations for XDP by sourcing Motorola handheld mobile computers as well as specialist software. As a result, XDP, the UK's largest privately-owned parcels carrier, is now enjoying time and cost savings, improved accuracy and higher customer satisfaction levels.

XDP has a network of franchises in the UK and Southern Ireland, comprising 80 depots. During a search for suitable hardware for its operations, the company contacted Spirit, as it sources, installs and supports both hardware and software for mobile enterprise solutions. Spirit's proposals included Motorola devices – most recently, the MC65, a very rugged Enterprise Digital Assistant. The MC65 enables mobile workers to capture and process almost any kind of data whilst in the field, including photos and signatures. It is therefore ideal for proof of delivery applications.

Spirit also offered XDP a software solution that complemented the hardware and integrated with the company's own system. Chris Bailey, XDP's IT Manager, comments: "The devices that Spirit recommended have an overall better quality than those of other competitors, and they fit well into the hand. A major factor in their purchase was the Comprehensive Service Contract provided by Motorola. We use this regularly as it ensures that we can keep all of our devices operable in an often tough environment."

The Motorola devices are used for barcode scanning within the depots to confirm the receipt of freight early in the morning and then later in the day when the drivers collect from local customers. They are also used to capture an image for proof of delivery.

Chris continues: "They enable the drivers to provide near-time information online, including the signed proof of delivery. This includes an image of a paper signature, rather than asking a customer to sign on a screen.

Customers can now get near-time tracking information. Depots which input freight to the network now also get far greater visibility of consignments. They can highlight areas to follow up and can concentrate their efforts on consignments that need attention."

He concludes: "The Motorola devices have proved very reliable and the service we've received from Spirit has always been very professional. We look forward to any additional benefits that they are able to bring to our business in the future."

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**Notes for Editors:** Spirit Data Capture is based in Sutton Weaver, Cheshire. The company is an independent mobile computing and data capture house, with an in-depth knowledge of the latest wireless and mobile computing technologies which boost productivity and profitability.

Spirit's capabilities include software application development, mobile computing technology (e.g. rugged mobile computers), wireless network implementations, maintenance and other services. Its extensive client base includes a diverse array of organisations in the utilities, field service, transport and logistics, healthcare, government and manufacturing sectors.

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