

Press release 7 October 2013

Spirit voices its approval of BEC's efficient warehouse solutions

Spirit Data Capture Limited, the independent data capture consultancy, has joined forces with BEC Systems Integration to offer customers voice-directed warehouse solutions from Vocollect. Voice solutions can help to increase worker productivity by up to 35%, whilst reducing errors by up to 25%.

The new solutions complement a wide array of other handheld data capture solutions offered by Spirit, including mobile computers and scanners, tablets, Personal Digital Assistants (PDAs) and mobile printers. Voice technology works by converting tasks (sent by the Warehouse Management System to a worker's mobile computer) into verbal commands. Employees hear the commands on their headsets and their responses are captured by voice recognition software and translated into data that are sent back to the WMS.

The new voice-directed solutions enable warehouse personnel to have two hands free for lifting, carrying and operating equipment. The technology eliminates the time spent using scanners, reading instructions or keying in data. This leads to greater efficiency, higher productivity and ultimately, increased profitability. Voice technology also increases the accuracy of the data, is very easy to use and requires little training.

Because voice-directed technology can communicate with the business host system in real time, it can therefore also interact with other warehouse functions (enabling, for instance, real time replenishment triggered by 'shorted' orders). It can also connect with a company's Enterprise Resource Planning (ERP) system to ensure maximum visibility of transaction data.

BEC (Systems Integration) Ltd specialises in improving supply chain performance and removing costs from businesses by applying advanced technology, delivered through its eSmart suite of products. The company has extensive experience of implementing innovative voice technology solutions and is a Total Solutions Provider for the Vocollect range of voice products. Its flagship voice-directed warehouse solution is eSmart® Voice.

Ebbie Khadem, Spirit's Managing Director, says: "We are delighted to be working in partnership with BEC. Voice technology is an important addition to the capabilities we already offer. BEC's eSmart® Voice and range of Vocollect solutions will enable us to offer an even wider choice of high quality products to our customers."

ENDS

Notes for Editors

Spirit Data Capture is based in Sutton Weaver, Cheshire. The company is an independent mobile computing and data capture house, with an in-depth knowledge of the latest wireless and mobile computing technologies which boost productivity and profitability.

Spirit's capabilities include software application development, mobile computing technology (e.g. rugged mobile computers), wireless network implementations, maintenance and other services. Its extensive client base includes a diverse array of organisations in the utilities, field service, transport and logistics, healthcare, government and manufacturing sectors.

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BEC (Systems Integration) Ltd is a specialist provider of Automated Data Capture solutions for use in the supply chain and manufacturing industry. With the aim of removing costs from your businesses, BEC offers a comprehensive set of services from initial consultation, advice and design, through to delivery, implementation and after-sales support. Offering access to a range of cutting-edge data collection products, including voice-directed technologies, BEC's future-proof solutions integrate seamlessly into any host system to fulfil business and commercial requirements.

Having delivered the first integrated voice-directed picking solution for Lawson/Info M3, BEC is also a Total Solutions Partner of Vocollect, the world leader in voice-based solutions for mobile workers. Through the development of impressive and innovative product handling solutions with voice technology at their core, BEC has helped businesses within the manufacturing, engineering and food and beverage industries improve upon their accuracy, productivity and customer service.

For more information about BEC please visit www.becsi.co.uk